

STAMATS

Armand May - Strategic Communications

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DATE

MARKET RESEARCH, CONSULTING,
PUBLICATIONS, AND INTERACTIVE MEDIA SERVICES
FOR ADOPTION AND DEVELOPMENT

Renata Hesse
Trial Attorney
Antitrust Division
Department of Justice
601 D Street NW, Suite 1200
Washington, DC 20530

Dear Ms. Hesse,

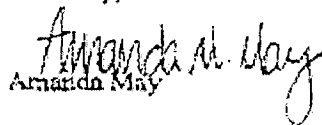
As part of a company that assists educational institutions with the development of effective student recruitment, media and promotion, and the implementation of institutional enhancement strategies, I have a solid grasp on the importance of public image and public pressure.

When disseminating a message to the general public through the media, one key factor to acknowledge is that perception is reality. Although consumers may or may not have seen the actions of bundling by Microsoft as detrimental to them, perhaps after reading the results of the proceedings many would feel differently.

Thanks to the revolutionary developments by such technology companies as Microsoft and AOL, we have all of the facts and all sides of the story more readily at our fingertips than any generation before us. We are able to access information and communicate via the World Wide Web. Through your online site we are able to review the proposed settlement that you face and submit our own personal judgments to you based on our own research.

Upon reviewing this information of the suit and following the proceedings for the few years it has progressed, it is my belief that this is a reasonable offer for a settlement in the suit and should be approved.

Sincerely,


Armand May

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